

Mesa Residents' Perceptions of the Mesa Police Department and Community Safety

Survey Conducted: Jan. 29 2024 through Feb. 14, 2024

Survey Type: 562 telephone interviews and 288 text-to-web survey

Margin of Error: +/- 3.4 percentage points at 95% confidence level

Survey Size: 850

Weighting Applied: To closely mirror U.S. Census data for Mesa, the sample was weighted on age; gender; Hispanic or Latino origin; and education level.

Questions?

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To help the Mesa Police Department understand Mesa residents' current perceptions of policing in the community and attitudes toward potential reforms, a survey of Mesa residents was conducted using telephone interviews and text messages that directed participants to a web version of the survey. The topline results for all survey questions are presented in this report.

Screening Question

Q0. Do you currently live in the City of Mesa, Arizona?

| | Count | Percent |
|-----|-------|---------|
| Yes | 850 | 100% |

Section A: Overall Quality of Life and Crime in Mesa

QA1. How would you rate the quality of life in Mesa?

Most respondents said they are satisfied with the quality of life in Mesa. On a scale of 1-5, with 5 being high, 79.2% of respondents said 4 or 5. This question was also asked in 2021, with comparable results.

QA1. How would you rate the quality of life in Mesa?

| | Percent (2021) | Percent (2024) | | |
|-----------------------|----------------|----------------|---------------|------|
| 1-Low | 1.2 | 1.3 | | |
| 2 | 2.0 | 2.4 | | |
| 3 | 16.7 | 21.7 | Total % 1 - 2 | 3.7 |
| 4 | 41.0 | 44.1 | Total % 4 - 5 | 74.2 |
| 5-High | 35.5 | 30.1 | | |
| Not sure / Don't know | .4 | .6 | | |
| Total | 100.0 | 100.0 | | |

QA2. How concerned are you about the following subjects in Mesa?

- A. **Crime**
- B. **Hate crimes**
- C. **Traffic fatalities and serious traffic accidents**
- D. **Homelessness**
- E. **Mental illness in the community**
- F. **Police use of force**

The largest number of respondents were concerned about homelessness (60.2%). Nearly half of respondents were also concerned about several other subjects, such as crime (49.5%), mental illness in the community (46.6%), and traffic fatalities and serious accidents (42.4%).

QA2. Crime

| | Percent | | |
|------------------------|---------|---------------|------|
| 1-Not concerned at all | 4.9 | | |
| 2 | 16.7 | | |
| 3 | 28.9 | Total % 1 - 2 | 21.6 |
| 4 | 23.7 | Total % 4 - 5 | 49.4 |
| 5-Very concerned | 25.7 | | |
| Not sure / Don't know | .2 | | |
| Total | 100.0 | | |

QA2B. Hate crimes

| | Percent |
|------------------------|---------|
| 1-Not concerned at all | 24.9 |
| 2 | 20.1 |
| 3 | 20.8 |
| 4 | 13.8 |
| 5-Very concerned | 18.7 |
| Not sure / Don't know | 1.7 |
| Total | 100.0 |

Total % 1 - 2 45.0

Total % 4 - 5 32.5

QA2C. Traffic fatalities and serious traffic accidents

| | Percent |
|------------------------|---------|
| 1-Not concerned at all | 10.2 |
| 2 | 17.1 |
| 3 | 29.2 |
| 4 | 21.4 |
| 5-Very concerned | 21.0 |
| Not sure / Don't know | 1.1 |
| Total | 100.0 |

Total % 1 - 2 27.3

Total % 4 - 5 42.4

QA2D. Homelessness

| | Percent |
|------------------------|---------|
| 1-Not concerned at all | 4.5 |
| 2 | 12.3 |
| 3 | 22.6 |
| 4 | 23.8 |
| 5-Very concerned | 36.4 |
| Not sure / Don't know | .4 |
| Total | 100.0 |

Total % 1 - 2 16.8

Total % 4 - 5 60.2

QA2E. Mental illness in the community

| | Percent |
|------------------------|---------|
| 1-Not concerned at all | 8.7 |
| 2 | 15.9 |
| 3 | 25.8 |
| 4 | 22.6 |
| 5-Very concerned | 24.0 |
| Not sure / Don't know | 2.9 |
| Total | 100.0 |

Total % 1 - 2 24.6

Total % 4 - 5 46.6

QA2F. Police use of force

| | Percent | | |
|------------------------|---------|---------------|------|
| 1-Not concerned at all | 33.0 | | |
| 2 | 20.2 | | |
| 3 | 19.5 | Total % 1 - 2 | 53.2 |
| 4 | 11.3 | Total % 4 - 5 | 25.1 |
| 5-Very concerned | 13.8 | | |
| Not sure / Don't know | 2.2 | | |
| Total | 100.0 | | |

Section B: Community Policing**QB1. To what extent does the Mesa Police Department make it easy for community members to provide input (e.g., comments, suggestions, and concerns)?**

Just over one quarter of respondents (28.8%) said that the Mesa Police Department makes it easy for community members to provide input. However, approximately 31% of respondents either were not sure or did not know, which may indicate that they are unaware of opportunities to provide input.

This question was also asked in 2021. In 2024, there was an approximately 10% decrease in the number of respondents answering 4 – 5, and an approximately 9% increase in respondents answering “Not sure / Don’t know” when compared to 2021.

QB1. To what extent does the Mesa Police Department make it easy for community members to provide input (e.g., comments, suggestions, and concerns)?

| | Percent (2021) | Percent (2024) | | |
|-----------------------|----------------|----------------|---------------|------|
| 1-Not easy at all | 8.3 | 9.1 | | |
| 2 | 9.0 | 12.1 | | |
| 3 | 21.4 | 19.3 | Total % 1 - 2 | 21.2 |
| 4 | 16.8 | 11.9 | Total % 4 - 5 | 28.8 |
| 5-Very easy | 23.0 | 16.9 | | |
| Not sure / Don't know | 21.6 | 30.7 | | |
| Total | 100.0 | 100.0 | | |

QB2. How effectively does the Mesa Police Department communicate with community members (e.g., through its website, emails, or public meetings)?

About 30% of respondents said that the Mesa Police Department communicates effectively with community members. This question was also asked in 2021. In the 2024 survey there is an approximately 9% decrease in the percentage of respondents answering 5; there is also an increase (approximately 10%) in respondents indicating “Not sure / Don’t know.”

QB2. How effectively does the Mesa Police Department communicate with community members (e.g., through its website, emails, or public meetings)?

| | Percent (2021) | Percent (2024) | | |
|--------------------------|----------------|----------------|---------------|------|
| 1-Not effectively at all | 10.7 | 10.1 | | |
| 2 | 12.1 | 15.8 | | |
| 3 | 24.7 | 22.7 | Total % 1 - 2 | 25.9 |
| 4 | 18.4 | 16.3 | Total % 4 - 5 | 28.4 |
| 5-Very effectively | 21.3 | 12.1 | | |
| Not sure / Don't know | 12.9 | 23.1 | | |
| Total | 100.0 | 100.0 | | |

QB3. Of the following options, which do you use to get information about what’s going on in your area?

- A. Facebook
- B. Twitter/X
- C. Instagram
- D. Nextdoor
- E. Neighbors by Ring
- F. Tiktok
- G. YouTube
- H. Local news sites

Local news sites (77.7%) were by far respondents’ most-used sources for information. Social media based-sources such as Facebook (39.6%), Nextdoor (35.4%), and Neighbors by Ring (24.2%) were the next most popular options. The tables below also include a breakout of responses by age bracket. It should be noted the number of respondents in each age bracket is <150 and therefore margins of error are greater than +/- 3.4%.

QB3A. Facebook

| | All Ages (%) | 18 – 24 (%) | 25 – 34 (%) | 35 – 44 (%) | 45 – 54 (%) | 55 – 64 (%) | 65 – 74 (%) | 75 or older (%) |
|-----------------------|--------------|-------------|-------------|-------------|-------------|-------------|-------------|-----------------|
| Yes | 39.6 | 34.8 | 45.9 | 49.2 | 47.4 | 44.2 | 28.0 | 27.0 |
| No | 59.0 | 65.2 | 54.1 | 50.8 | 52.6 | 52.2 | 69.9 | 71.3 |
| Not sure / Don't know | 1.3 | 0.0 | 0.0 | 0.0 | 0.0 | 3.6 | 2.1 | 1.7 |
| Total | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |

QB3B. Twitter/X

| | All Ages (%) | 18 – 24 (%) | 25 – 34 (%) | 35 – 44 (%) | 45 – 54 (%) | 55 – 64 (%) | 65 – 74 (%) | 75 or older (%) |
|-----------------------|--------------|-------------|-------------|-------------|-------------|-------------|-------------|-----------------|
| Yes | 13.8 | 31.8 | 26.9 | 11.6 | 11.4 | 11.6 | 8.5 | 3.5 |
| No | 85.3 | 68.2 | 73.1 | 88.4 | 88.6 | 86.2 | 91.5 | 94.7 |
| Not sure / Don't know | .9 | 0.0 | 0.0 | 0.0 | 0.0 | 2.2 | 0.0 | 1.8 |
| Total | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |

QB3C. Instagram

| | All Ages (%) | 18 – 24 (%) | 25 – 34 (%) | 35 – 44 (%) | 45 – 54 (%) | 55 – 64 (%) | 65 – 74 (%) | 75 or older (%) |
|-----------------------|--------------|-------------|-------------|-------------|-------------|-------------|-------------|-----------------|
| Yes | 19.6 | 39.4 | 27.8 | 34.1 | 21.9 | 13.1 | 6.3 | 5.3 |
| No | 79.3 | 60.6 | 71.4 | 65.9 | 78.1 | 86.1 | 93.0 | 92.1 |
| Not sure / Don't know | 1.1 | 0.0 | 0.8 | 0.0 | 0.0 | 0.7 | 0.7 | 2.6 |
| Total | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |

QB3D. Nextdoor

| | All Ages (%) | 18 – 24 (%) | 25 – 34 (%) | 35 – 44 (%) | 45 – 54 (%) | 55 – 64 (%) | 65 – 74 (%) | 75 or older (%) |
|-----------------------|--------------|-------------|-------------|-------------|-------------|-------------|-------------|-----------------|
| Yes | 35.4 | 36.4 | 30.8 | 31.8 | 41.7 | 44.9 | 32.9 | 30.7 |
| No | 63.1 | 63.6 | 69.2 | 66.7 | 58.3 | 52.2 | 65.7 | 64.9 |
| Not sure / Don't know | 1.5 | 0.0 | 0.0 | 1.6 | 0.0 | 2.9 | 1.4 | 4.4 |
| Total | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |

QB3E. Neighbors by Ring

| | All Ages (%) | 18 – 24 (%) | 25 – 34 (%) | 35 – 44 (%) | 45 – 54 (%) | 55 – 64 (%) | 65 – 74 (%) | 75 or older (%) |
|-----------------------|--------------|-------------|-------------|-------------|-------------|-------------|-------------|-----------------|
| Yes | 24.2 | 20.9 | 30.1 | 30.2 | 26.1 | 28.3 | 18.2 | 14.9 |
| No | 73.9 | 79.1 | 69.9 | 68.2 | 73.9 | 67.4 | 81.1 | 79.8 |
| Not sure / Don't know | 1.9 | 0.0 | 0.0 | 1.6 | 0.0 | 4.3 | 0.7 | 5.3 |
| Total | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |

QB3F. TikTok

| | All Ages (%) | 18 – 24 (%) | 25 – 34 (%) | 35 – 44 (%) | 45 – 54 (%) | 55 – 64 (%) | 65 – 74 (%) | 75 or older (%) |
|-----------------------|--------------|-------------|-------------|-------------|-------------|-------------|-------------|-----------------|
| Yes | 10.7 | 30.3 | 18.0 | 7.0 | 14.0 | 7.2 | 3.5 | 2.7 |
| No | 88.3 | 69.7 | 82.0 | 93.0 | 86.0 | 90.6 | 95.1 | 96.5 |
| Not sure / Don't know | .9 | 0.0 | 0.0 | 0.0 | 0.0 | 2.2 | 1.4 | 0.9 |
| Total | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |

QB3G. YouTube

| | All Ages (%) | 18 – 24 (%) | 25 – 34 (%) | 35 – 44 (%) | 45 – 54 (%) | 55 – 64 (%) | 65 – 74 (%) | 75 or older (%) |
|-----------------------|--------------|-------------|-------------|-------------|-------------|-------------|-------------|-----------------|
| Yes | 24.2 | 42.4 | 30.8 | 24.2 | 17.2 | 25.4 | 14.0 | 21.9 |
| No | 73.7 | 53.0 | 67.7 | 75.0 | 81.0 | 72.5 | 84.6 | 74.6 |
| Not sure / Don't know | 2.1 | 4.5 | 1.5 | 0.8 | 1.7 | 2.2 | 1.4 | 3.5 |
| Total | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |

QB3H. Local news sites

| | All Ages (%) | 18 – 24 (%) | 25 – 34 (%) | 35 – 44 (%) | 45 – 54 (%) | 55 – 64 (%) | 65 – 74 (%) | 75 or older (%) |
|-----------------------|--------------|-------------|-------------|-------------|-------------|-------------|-------------|-----------------|
| Yes | 77.7 | 71.6 | 76.9 | 75.2 | 77.4 | 80.6 | 78.3 | 79.1 |
| No | 20.9 | 20.9 | 23.1 | 24.8 | 22.6 | 18.0 | 21.7 | 18.3 |
| Not sure / Don't know | 1.4 | 7.5 | 0.0 | 0.0 | 0.0 | 1.4 | 0.0 | 2.6 |
| Total | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 | 100.0 |

B4. What is your level of interest in each of the following community policing programs?

- A. The City of Mesa's efforts to reduce roadway fatalities**
- B. The Mesa Police Department's Transparency Initiatives on the department's website**
- C. The Mesa Police Department's Real-Time Crime Center**
- D. The City of Mesa's efforts to reduce hate crimes**
- E. The City of Mesa's strategies for reducing homelessness**

Of the community policing programs, respondents were most interested in the City of Mesa's strategies for reducing homelessness (67.5%). Over half of respondents were also interested in the City of Mesa's efforts to reduce roadway fatalities (61.1%) and the Mesa Police Department's Transparency Initiatives (50.1%).

QB4A. The City of Mesa's efforts to reduce roadway fatalities

| | Percent | | |
|-------------------------|---------|---------------|------|
| 1-Not interested at all | 5.9 | | |
| 2 | 7.6 | | |
| 3 | 22.6 | Total % 1 - 2 | 13.5 |
| 4 | 25.3 | Total % 4 - 5 | 61.1 |
| 5-Very interested | 35.8 | | |
| Not sure / Don't know | 2.8 | | |
| Total | 100.0 | | |

QB4B. The Mesa Police Department's Transparency Initiatives on the department's website

| | Percent | | |
|-------------------------|---------|---------------|------|
| 1-Not interested at all | 10.8 | | |
| 2 | 7.9 | | |
| 3 | 20.1 | Total % 1 - 2 | 18.7 |
| 4 | 18.2 | Total % 4 - 5 | 50.1 |
| 5-Very interested | 31.9 | | |
| Not sure / Don't know | 11.1 | | |
| Total | 100.0 | | |

QB4C. The Mesa Police Department's Real-Time Crime Center

| | Percent | | |
|-------------------------|---------|---------------|------|
| 1-Not interested at all | 8.2 | | |
| 2 | 8.6 | | |
| 3 | 22.0 | Total % 1 - 2 | 16.8 |
| 4 | 21.1 | Total % 4 - 5 | 48.0 |
| 5-Very interested | 26.9 | | |
| Not sure / Don't know | 13.3 | | |
| Total | 100.0 | | |

QB4D. The City of Mesa's efforts to reduce hate crimes

| | Percent | | |
|-------------------------|---------|---------------|------|
| 1-Not interested at all | 15.2 | | |
| 2 | 10.0 | | |
| 3 | 23.5 | Total % 1 - 2 | 25.2 |
| 4 | 16.9 | Total % 4 - 5 | 47.3 |
| 5-Very interested | 30.4 | | |
| Not sure / Don't know | 4.0 | | |
| Total | 100.0 | | |

QB4E. The City of Mesa's strategies for reducing homelessness

| | Percent |
|-------------------------|---------|
| 1-Not interested at all | 4.4 |
| 2 | 5.8 |
| 3 | 18.9 |
| 4 | 23.0 |
| 5-Very interested | 44.5 |
| Not sure / Don't know | 3.3 |
| Total | 100.0 |

Total % 1 - 2 10.2

Total % 4 - 5 67.5

Section C: Mental Health Response and Homelessness

QC1. The City of Mesa uses four non-police mental health crisis teams to respond to non-violent mental health calls. How supportive are you of using public funds to increase the number of non-police mental health crisis response teams?

The majority of respondents (67.0%) supported the use of public funds to increase the use of non-police mental health crisis teams when responding to non-violent mental health calls.

QC1. The City of Mesa uses four non-police mental health crisis teams to respond to non-violent mental health calls. How supportive are you of using public funds to increase the number of non-police mental health crisis response teams?

| | Percent | | |
|-------------------------|---------|---------------|------|
| 1-Not supportive at all | 7.6 | | |
| 2 | 7.5 | | |
| 3 | 15.6 | Total % 1 - 2 | 15.1 |
| 4 | 15.2 | Total % 4 - 5 | 67.0 |
| 5-Very supportive | 51.8 | | |
| Not sure / Don't know | 2.3 | | |
| Total | 100.0 | | |

QC2. How would you like the City of Mesa to address mental health crises that require transporting someone to a mental health care facility?

When asked how they would like the City of Mesa to address mental health crises that require transport, the largest share of respondents (42.6%) preferred to use first available personnel (police or non-police.) A slightly smaller share (39.3%) preferred non-police personnel.

QC2. How would you like the City of Mesa to address mental health crises that require transporting someone to a mental health care facility?

| | Percent |
|---|---------|
| Transport using police officers | 11.9 |
| Transport using trained non-police personnel | 39.3 |
| Transport using first available personnel (either police or non-police) | 42.6 |
| Not sure / Don't know | 6.2 |
| Total | 100.0 |

QC3. Which of these most concerns you when thinking about homelessness in Mesa?

- A. The health and safety of people experiencing homelessness**
- B. Your own safety**
- C. The safety of other people residing in your area**
- D. Property crimes such as vandalism**
- E. Sanitation issues like litter in public areas**
- F. Seeing homeless people in public**

When thinking about homelessness in Mesa, respondents were most concerned about the health and safety of people experiencing homelessness (72.6%). More than 60% of respondents were also concerned about sanitation issues in public areas (66.5%), the safety of other residents in their area (65.3%), and property crimes (64.2%).

QC3A. The health and safety of people experiencing homelessness

| | Percent | | |
|------------------------|---------|---------------|------|
| 1-Not concerned at all | 3.7 | | |
| 2 | 6.0 | | |
| 3 | 17.4 | Total % 1 - 2 | 9.7 |
| 4 | 22.8 | Total % 4 - 5 | 72.6 |
| 5-Very concerned | 49.8 | | |
| Not sure / Don't know | .3 | | |
| Total | 100.0 | | |

QC3B. Your own safety

| | Percent | | |
|------------------------|---------|---------------|------|
| 1-Not concerned at all | 13.5 | | |
| 2 | 15.4 | | |
| 3 | 21.3 | Total % 1 - 2 | 28.9 |
| 4 | 15.9 | Total % 4 - 5 | 49.7 |
| 5-Very concerned | 33.8 | | |
| Not sure / Don't know | .3 | | |
| Total | 100.0 | | |

QC3C. The safety of other people residing in your area

| | Percent | | |
|------------------------|---------|---------------|------|
| 1-Not concerned at all | 5.9 | | |
| 2 | 11.0 | | |
| 3 | 17.5 | Total % 1 - 2 | 16.9 |
| 4 | 22.1 | Total % 4 - 5 | 65.3 |
| 5-Very concerned | 43.2 | | |
| Not sure / Don't know | .2 | | |
| Total | 100.0 | | |

QC3D. Property crimes such as vandalism

| | Percent | | |
|------------------------|---------|---------------|------|
| 1-Not concerned at all | 5.4 | | |
| 2 | 10.6 | | |
| 3 | 19.3 | Total % 1 - 2 | 16.0 |
| 4 | 22.3 | Total % 4 - 5 | 64.2 |
| 5-Very concerned | 41.9 | | |
| Not sure / Don't know | .6 | | |
| Total | 100.0 | | |

QC3E. Sanitation issues like litter in public areas

| | Percent | | |
|------------------------|---------|---------------|------|
| 1-Not concerned at all | 4.9 | | |
| 2 | 8.7 | | |
| 3 | 19.4 | Total % 1 - 2 | 13.6 |
| 4 | 23.8 | Total % 4 - 5 | 66.5 |
| 5-Very concerned | 42.7 | | |
| Not sure / Don't know | .5 | | |
| Total | 100.0 | | |

QC3F. Seeing homeless people in public

| | Percent | | |
|------------------------|---------|---------------|------|
| 1-Not concerned at all | 15.0 | | |
| 2 | 18.1 | | |
| 3 | 21.3 | Total % 1 - 2 | 33.1 |
| 4 | 14.9 | Total % 4 - 5 | 44.3 |
| 5-Very concerned | 29.4 | | |
| Not sure / Don't know | 1.3 | | |
| Total | 100.0 | | |

QC4. Do you agree or disagree with the following statement: Arresting people experiencing homelessness for minor criminal offenses is an effective public safety strategy.

About half of respondents (50.4%) disagreed that arresting people experiencing homelessness for minor criminal offenses is an effective public safety strategy. This question was also asked in 2021; in 2024, there was an approximately 10% increase in the percentage of respondents who felt that arrests for minor criminal offenses are an effective public safety strategy.

QC8. Do you agree or disagree with the following statement: Arresting people experiencing homelessness for minor criminal offenses is an effective public safety strategy.

| | Percent (2021) | Percent (2024) |
|-----------------------|-------------------|-------------------|
| Agree | 30.0 | 40.2 |
| Disagree | 64.3 | 50.4 |
| Not sure / Don't know | 5.7 | 9.4 |
| Total | 100.0 | 100.0 |

Section D: Policing Technology and Traffic Enforcement

QD1. The Mesa Police Department operates a Real-Time Crime Center to track and respond to crimes in Mesa quickly and appropriately. Please consider the following proposed improvements at the Real-Time Crime Center.

- A. Additional staffing to allow Real-Time Crime Center to operate 24/7**
- B. Use of gunshot audio detection software**
- C. Use of automatic license plate recognition cameras**
- D. Use of cameras in public areas such as parks**
- E. Use of cameras in high-traffic intersections**

Of the proposed improvements presented, respondents were most supportive of additional staffing to the Real-Time Crime Center (77.5%). Three other improvements were also supported by the majority of respondents: the use of cameras in high-traffic intersections (66.5%), the use of gunshot audio detection software (65.1%), and the use of cameras in public areas such as parks (62.9%).

QD1A. Additional staffing to allow Real-Time Crime Center to operate 24/7

| | Percent |
|-------------------------|---------|
| 1-Not at all supportive | 3.6 |
| 2 | 2.6 |
| 3 | 13.9 |
| 4 | 20.2 |
| 5-Very supportive | 57.3 |
| Not sure / Don't know | 2.4 |
| Total | 100.0 |

Total % 1 - 2 6.2

Total % 4 - 5 77.5

QD1B. Use of gunshot audio detection software

| | Percent |
|-------------------------|---------|
| 1-Not at all supportive | 7.2 |
| 2 | 6.3 |
| 3 | 15.1 |
| 4 | 16.5 |
| 5-Very supportive | 48.6 |
| Not sure / Don't know | 6.2 |
| Total | 100.0 |

Total % 1 - 2 13.5

Total % 4 - 5 65.1

QD1C. Use of automatic license plate recognition cameras

| | Percent |
|-------------------------|---------|
| 1-Not at all supportive | 22.9 |
| 2 | 8.9 |
| 3 | 19.0 |
| 4 | 10.8 |
| 5-Very supportive | 36.6 |
| Not sure / Don't know | 1.9 |
| Total | 100.0 |

Total % 1 - 2 31.8

Total % 4 - 5 47.4

QD1D. Use of cameras in public areas such as parks

| | Percent |
|-------------------------|---------|
| 1-Not at all supportive | 13.5 |
| 2 | 8.1 |
| 3 | 14.3 |
| 4 | 14.3 |
| 5-Very supportive | 48.6 |
| Not sure / Don't know | 1.2 |
| Total | 100.0 |

Total % 1 - 2 21.6

Total % 4 - 5 62.9

QD1E. Use of cameras in high-traffic intersections

| | Percent |
|--|---------|
|--|---------|

| | | | |
|-------------------------|-------|---------------|------|
| 1-Not at all supportive | 14.2 | | |
| 2 | 5.6 | | |
| 3 | 13.8 | Total % 1 - 2 | 19.8 |
| 4 | 14.4 | Total % 4 - 5 | 65.2 |
| 5-Very supportive | 50.8 | | |
| Not sure / Don't know | 1.1 | | |
| Total | 100.0 | | |

QD2. Yes or no, do you support the use of drones for the following type of police work:

- A. To provide real-time video information to officers prior to arriving on scene**
- B. For search and rescue operations**
- C. To document evidence in traffic investigations**
- D. To document evidence at crime scenes**
- E. To proactively monitor high-crime areas**

The use of drones for search and rescue operations received the most positive support from participants (96.2%), but support for drone use across all types of police work was greater than 65%.

QD2A. To provide real-time video information to officers prior to arriving on scene

| | Percent |
|-----------------------|---------|
| Yes | 78.3 |
| No | 16.7 |
| Not sure / Don't know | 5.0 |
| Total | 100.0 |

QD2B. For search and rescue operations

| | Percent |
|-----------------------|---------|
| Yes | 96.2 |
| No | 2.5 |
| Not sure / Don't know | 1.3 |
| Total | 100.0 |

QD2C. To document evidence in traffic investigations

| | Percent |
|-----------------------|---------|
| Yes | 83.1 |
| No | 12.2 |
| Not sure / Don't know | 4.7 |
| Total | 100.0 |

QD2D. To document evidence at crime scenes

| | Percent |
|-----------------------|---------|
| Yes | 87.1 |
| No | 9.4 |
| Not sure / Don't know | 3.5 |
| Total | 100.0 |

QD2E. To proactively monitor high-crime areas

| | Percent |
|-----------------------|---------|
| Yes | 66.8 |
| No | 29.1 |
| Not sure / Don't know | 4.1 |
| Total | 100.0 |

QD3. Please consider the following initiatives to reduce serious traffic accidents and fatalities.

- A. Increase the use of photo radar speed cameras**
- B. Increase the number of police officers dedicated to traffic enforcement**
- C. Increase the number of pedestrian-controlled crosswalk signals at key locations**
- D. Increase traffic engineering efforts to improve roadway safety and traffic conditions**

Of the initiatives presented to participants, increasing traffic engineering efforts to improve roadway safety and traffic conditions received the largest share of support (83.2%). The least supported was the use of photo radar speed cameras, which less than a third of participants supported (29.3%).

QD3A. Increase the use of photo radar speed cameras

| | Percent |
|-------------------------|---------|
| 1-Not at all supportive | 42.0 |
| 2 | 11.0 |
| 3 | 15.9 |
| 4 | 9.9 |
| 5-Very supportive | 19.4 |
| Not sure / Don't know | 1.7 |
| Total | 100.0 |

Total % 1 - 2 53.0

Total % 4 - 5 29.3

QD3B. Increase the number of police officers dedicated to traffic enforcement

| | Percent | | |
|-------------------------|---------|---------------|------|
| 1-Not at all supportive | 15.6 | | |
| 2 | 11.0 | | |
| 3 | 24.1 | Total % 1 - 2 | 26.6 |
| 4 | 16.9 | Total % 4 - 5 | 47.9 |
| 5-Very supportive | 31.0 | | |
| Not sure / Don't know | 1.3 | | |
| Total | 100.0 | | |

QD3C. Increase the number of pedestrian-controlled crosswalk signals at key locations

| | Percent | | |
|-------------------------|---------|---------------|------|
| 1-Not at all supportive | 6.8 | | |
| 2 | 4.5 | | |
| 3 | 17.1 | Total % 1 - 2 | 11.3 |
| 4 | 21.3 | Total % 4 - 5 | 70.7 |
| 5-Very supportive | 49.4 | | |
| Not sure / Don't know | .9 | | |
| Total | 100.0 | | |

QD3D. Increase traffic engineering efforts to improve roadway safety and traffic conditions

| | Percent | | |
|-------------------------|---------|---------------|------|
| 1-Not at all supportive | 2.7 | | |
| 2 | 2.5 | | |
| 3 | 10.9 | Total % 1 - 2 | 5.2 |
| 4 | 21.6 | Total % 4 - 5 | 83.2 |
| 5-Very supportive | 61.6 | | |
| Not sure / Don't know | .7 | | |
| Total | 100.0 | | |

QD4. Yes or no, do you support the use of red-light cameras to reduce accidents at major intersections in Mesa?

More than half of respondents (60.2%) said they support using red-light cameras to reduce accidents at major intersections in Mesa. This question was also asked in 2021; there was an approximately 5% increase in the percentage of respondents who support the use of red-light cameras between 2021 and 2024.

QD4. Yes or no, do you support the use of red-light cameras to reduce accidents at major intersections in Mesa?

| | Percent (2021) | Percent (2024) |
|-----------------------|-------------------|-------------------|
| Yes | 54.2 | 60.2 |
| No | 42.4 | 35.5 |
| Not sure / Don't know | 3.4 | 4.3 |
| Total | 100.0 | 100.0 |

QD5. Yes or no, do you support the use of speed cameras in school zones?

Over three quarters of respondents (77.0%) said they support the use of speed cameras in school zones. This question was also asked in 2021 and responses are comparable between years.

QD5. Yes or no, do you support the use of speed cameras in school zones?

| | Percent (2021) | Percent (2024) |
|-----------------------|-------------------|-------------------|
| Yes | 76.1 | 77.0 |
| No | 22.6 | 21.2 |
| Not sure / Don't know | 1.3 | 1.8 |
| Total | 100.0 | 100.0 |

Section E: Police Contact and Professionalism

QE1. Have you been a victim of crime in Mesa?

Just over a quarter of respondents (28.6%) reported being a victim of crime in Mesa. This question was also asked in 2021 and responses are comparable across years.

QE1. Have you been a victim of crime in Mesa?

| | Percent (2021) | Percent (2024) |
|-----------------------|-------------------|-------------------|
| Yes | 27.9 | 28.6 |
| No | 71.9 | 70.5 |
| Not sure / Don't know | .2 | .8 |
| Total | 100.0 | 100.0 |

QE2. Did you report the crime to the police?

Of the respondents who reported being a victim of crime in Mesa, more than 80% reported the crime to the police. This question was also asked in 2021 but the differences were within the margin of error across the two surveys (+/- 6.8%).

QE2. Did you report the crime to the police?

| | Percent (2021) | Percent (2024) |
|-----------------------|-------------------|-------------------|
| Yes | 89.5 | 83.0 |
| No | 9.6 | 16.2 |
| Not sure / Don't know | .8 | .8 |
| Total | 100.0 | 100.0 |

QE3. How would you describe your experiences with Mesa Police Department officers?

More than half of respondents (59.6%) said that their experiences with Mesa Police Department officers were “mostly positive.” One in ten respondents said their experiences were “mostly negative.” About one quarter of respondents (26.2%) said they have not had any experiences with Mesa Police Department officers.

This question was also asked in 2021; while responses varied between 2021 and 2024, differences were small (>5%).

QE3. How would you describe your experiences with Mesa Police Department officers?

| | Percent (2021) | Percent (2024) |
|-----------------------|-------------------|-------------------|
| Mostly positive | 64.6 | 59.6 |
| Mostly negative | 9.8 | 10.0 |
| I haven't had any | 22.4 | 26.2 |
| Not sure / Don't know | 3.2 | 4.2 |
| Total | 100.0 | 100.0 |

QE4. Did the Mesa Police Department initiate any contact with you during the past year, such as a traffic stop?

Of the people who said in QE3 that they had experience with Mesa Police Department officers, 17.8% said that they had an experience that was initiated by the Mesa Police Department. This question was asked in 2021 and the data is comparable to 2024 responses.

QE4. Did the Mesa Police Department initiate any contact with you during the past year, such as a traffic stop?

| | Percent (2021) | Percent (2024) |
|-----------------------|-------------------|-------------------|
| Yes | 16.3 | 17.8 |
| No | 83.4 | 82.1 |
| Not sure / Don't know | .3 | .1 |
| Total | 100.0 | 100.0 |

QE5. During your contact with the Mesa Police Department during the past year, did the officer sufficiently explain his or her actions?

Of the respondents who said in QE4 that the Mesa Police Department initiated contact with them in the past year, just over half (50.7%) said that the officer sufficiently explained their actions.

QE5. During your contact with the Mesa Police Department during the past year, did the officer sufficiently explain his or her actions?

| | Percent (2021) | Percent (2024) |
|-----------------------|-------------------|-------------------|
| Yes | 95.1 | 84.9 |
| No | 4.9 | 14.0 |
| Not sure / Don't know | 0 | 1.2 |
| Total | 100.0 | 100.0 |

Section F: Use of Force

QF1. To what extent do you agree or disagree with the following statement? Mesa police officers only use the amount of force necessary to accomplish their tasks.

Slightly less than half of participants (47.1%) said Mesa police officers only use the amount of force necessary to accomplish their tasks. About 17% disagree, and almost the same percentage of participants are either not sure or don't know. This question was also asked in 2021 and the data are comparable to 2024; however, there was a slight increase (approximately 5%) in the percentage of respondents indicating "Not sure / Don't know."

QF1. To what extent do you agree or disagree with the following statement? Mesa police officers only use the amount of force necessary to accomplish their tasks.

| | Percent (2021) | Percent (2024) | | |
|-----------------------|----------------|----------------|---------------|------|
| 1-Strongly disagree | 12.4 | 10.2 | | |
| 2 | 7.5 | 6.9 | | |
| 3 | 18.2 | 19.9 | Total % 1 - 2 | 17.1 |
| 4 | 18.3 | 15.2 | Total % 4 - 5 | 47.1 |
| 5-Strongly agree | 32.7 | 31.9 | | |
| Not sure / Don't know | 10.8 | 15.9 | | |
| Total | 100.0 | 100.0 | | |

QF2. How supportive are you of using public funds for de-escalation training where officers would learn strategies to reduce the likelihood of injury or death?

Over three quarters of participants (79.9%) said they are supportive of using public funds for de-escalation training. The intensity of support for de-escalation training was high, with 67.1% saying they were very supportive of the idea. This question was also asked in 2021 and the data are comparable to 2024 responses.

QF2. How supportive are you of using public funds for de-escalation training where officers would learn strategies to reduce the likelihood of injury or death?

| | Percent (2021) | Percent (2024) | | |
|-----------------------|----------------|----------------|---------------|------|
| 1-Strongly disagree | 4.5 | 3.5 | | |
| 2 | 2.7 | 2.6 | | |
| 3 | 9.2 | 12.9 | Total % 1 - 2 | 6.1 |
| 4 | 12.1 | 12.8 | Total % 4 - 5 | 79.9 |
| 5-Strongly agree | 70.9 | 67.1 | | |
| Not sure / Don't know | .6 | 1.0 | | |
| Total | 100.0 | 100.0 | | |

Section G: Overall Satisfaction and Priorities

QG1. How satisfied are you with the performance of the Mesa Police Department?

More than half of participants were satisfied with the Mesa Police Department is (66.1% said 4 or 5). The share of respondents who said they were not satisfied was under 10%. This question was also asked in 2021 and the results were comparable.

QG1. How satisfied are you with the performance of the Mesa Police Department?

| | Percent (2021) | Percent (2024) | | |
|------------------------|----------------|----------------|---------------|------|
| 1-Not satisfied at all | 3.8 | 3.6 | | |
| 2 | 5.5 | 5.6 | | |
| 3 | 18.4 | 19.2 | Total % 1 - 2 | 9.2 |
| 4 | 26.6 | 31.8 | Total % 4 - 5 | 66.1 |
| 5-Very satisfied | 40.0 | 34.3 | | |
| Not sure / Don't know | 3.7 | 5.5 | | |
| Total | 100.0 | 100.0 | | |

G2. How satisfied are you with public safety in Mesa?

More than half of participants indicated they were satisfied with public safety in Mesa (64.0% said 4 or 5). A small share (7.3%) said they were not satisfied. This question was also asked in 2021. In 2024, there was an approximately 8% reduction in the number of respondents indicating “5 – Very satisfied” compared to 2021.

QG2. How satisfied are you with public safety in Mesa?

| | Percent (2021) | Percent (2024) | | |
|------------------------|----------------|----------------|---------------|------|
| 1-Not satisfied at all | 1.8 | 2.3 | | |
| 2 | 4.4 | 5.0 | | |
| 3 | 24.3 | 26.1 | Total % 1 - 2 | 7.3 |
| 4 | 35.9 | 39.5 | Total % 4 - 5 | 64.0 |
| 5-Very satisfied | 32.4 | 24.5 | | |
| Not sure / Don't know | 1.3 | 2.6 | | |
| Total | 100.0 | 100.0 | | |

QG3. Of the following list, which item would you like the City of Mesa to prioritize in the coming year?

Of the options listed, the largest share of respondents (45.5%) chose having more mental health professionals responding to crisis calls as a priority. Other items were significantly less likely to be prioritized, with the next largest share of respondents choosing expanding the use of drones at crime scenes (13.5%).

QG3. Of the following list, which item would you like the City of Mesa to prioritize in the coming year?

| | Percent |
|--|---------|
| Have more mental health professionals to respond to crisis calls instead of uniformed officers | 45.5 |
| Install cameras in public spaces such as parks | 10.9 |
| Expand the use of drones for crime scene surveillance and investigation | 13.5 |
| Work to reduce hate crimes through collaboration with the federal Bureau of Justice Administration | 9.4 |
| Increase enforcement of traffic laws to improve traffic safety | 13.0 |
| Not sure / Don't know | 7.8 |
| Total | 100.0 |

Section H: Demographic Questions

QH1. What is your home ZIP code?

QH1. What is your home ZIP code?

| | Percent |
|-----------------------|---------|
| 85201 | 10.3 |
| 85202 | 6.0 |
| 85203 | 7.7 |
| 85204 | 7.9 |
| 85205 | 8.6 |
| 85206 | 5.6 |
| 85207 | 10.3 |
| 85208 | 7.5 |
| 85209 | 8.2 |
| 85210 | 5.7 |
| 85212 | 10.1 |
| 85213 | 7.7 |
| 85215 | 3.0 |
| Not sure / Don't know | 1.3 |
| Total | 100.0 |

QH2. How old are you?

QH2. How old are you?

| | Percent |
|-----------------------|---------|
| 18-24 years | 7.8 |
| 25-34 years | 15.7 |
| 35-44 years | 15.1 |
| 45-54 years | 13.5 |
| 55-64 years | 16.3 |
| 65-74 years | 16.8 |
| 75 years or older | 13.4 |
| Not sure / Don't know | 1.4 |
| Total | 100.0 |

QH3. How many years have you lived in Mesa?**QH3. How many years have you lived in Mesa?**

| | Percent |
|-----------------------|---------|
| Less than 2 years | 2.8 |
| 2-5 years | 21.2 |
| 6-10 years | 16.1 |
| 11-20 years | 18.9 |
| More than 20 years | 40.3 |
| Not sure / Don't know | .7 |
| Total | 100.0 |

QH4. Are you Hispanic or Latino?**QH4. Are you Hispanic or Latino?**

| | Percent |
|-----------------------|---------|
| Yes | 28.1 |
| No | 69.6 |
| Not sure / Don't know | 2.3 |
| Total | 100.0 |

QH5. What is your race?

- A. American Indian or Alaska Native**
- B. Asian, Asian Indian, Native Hawaiian or Pacific Islander**
- C. Black or African American**
- D. White**
- E. Some other race**
- F. Not sure / Don't know**

QH5A. American Indian or Alaska Native

| | Percent |
|-------|---------|
| Yes | 1.0 |
| No | 99.0 |
| Total | 100.0 |

QH5B. Asian, Asian Indian, Native Hawaiian or Pacific Islander

| | Percent |
|-------|---------|
| Yes | 2.1 |
| No | 97.9 |
| Total | 100.0 |

QH5C. Black or African American

| | Percent |
|-------|---------|
| Yes | 5.9 |
| No | 94.1 |
| Total | 100.0 |

QH5D. White

| | Percent |
|-------|---------|
| Yes | 75.8 |
| No | 24.2 |
| Total | 100.0 |

QH5E. Some other race

| | Percent |
|-------|---------|
| Yes | 15.9 |
| No | 84.1 |
| Total | 100.0 |

QH5F. Not sure / Don't know

| | Percent |
|-------|---------|
| Yes | 4.2 |
| No | 95.8 |
| Total | 100.0 |

QH6. What is your gender?**QH6. What is your gender?**

| | Percent |
|-------------------------------|---------|
| Female | 49.1 |
| Male | 49.7 |
| Other | .4 |
| Not sure / Don't know / Other | .8 |
| Total | 100.0 |

QH7. Do you identify as a member of the LGBTQ community?**QH7. Do you identify as a member of the LGBTQ community?**

| | Percent |
|-----------------------|---------|
| Yes | 10.7 |
| No | 87.1% |
| Not sure / Don't know | 2.3% |
| Total | 100.0 |

QH8. What is your total annual household income before taxes?**QH8. What is your total annual household income before taxes?**

| | Percent |
|------------------------|---------|
| Less than \$25,000 | 5.6 |
| \$25,000- \$50,000 | 17.8 |
| \$50,001 - \$75,000 | 18.0 |
| \$75,001 - \$100,000 | 14.4 |
| \$100,001 – \$150,000 | 16.0 |
| Greater than \$150,000 | 14.6 |
| Prefer not to answer | 11.6 |
| Not sure / Don't know | 1.9 |
| Total | 100.0 |

QH9. What is the highest level of schooling you have had the chance to complete?**QH9. What is the highest level of schooling you have had the chance to complete?**

| | Percent |
|---|---------|
| Have not graduated high school | 2.3 |
| High school or GED | 24.0 |
| Community College Degree (AA) or technical college graduate | 23.8 |
| Four-year college or university graduate | 27.4 |
| Master's degree or higher | 12.1 |
| Other | 9.0 |
| Not sure / Don't know | 1.5 |
| Total | 100.0 |